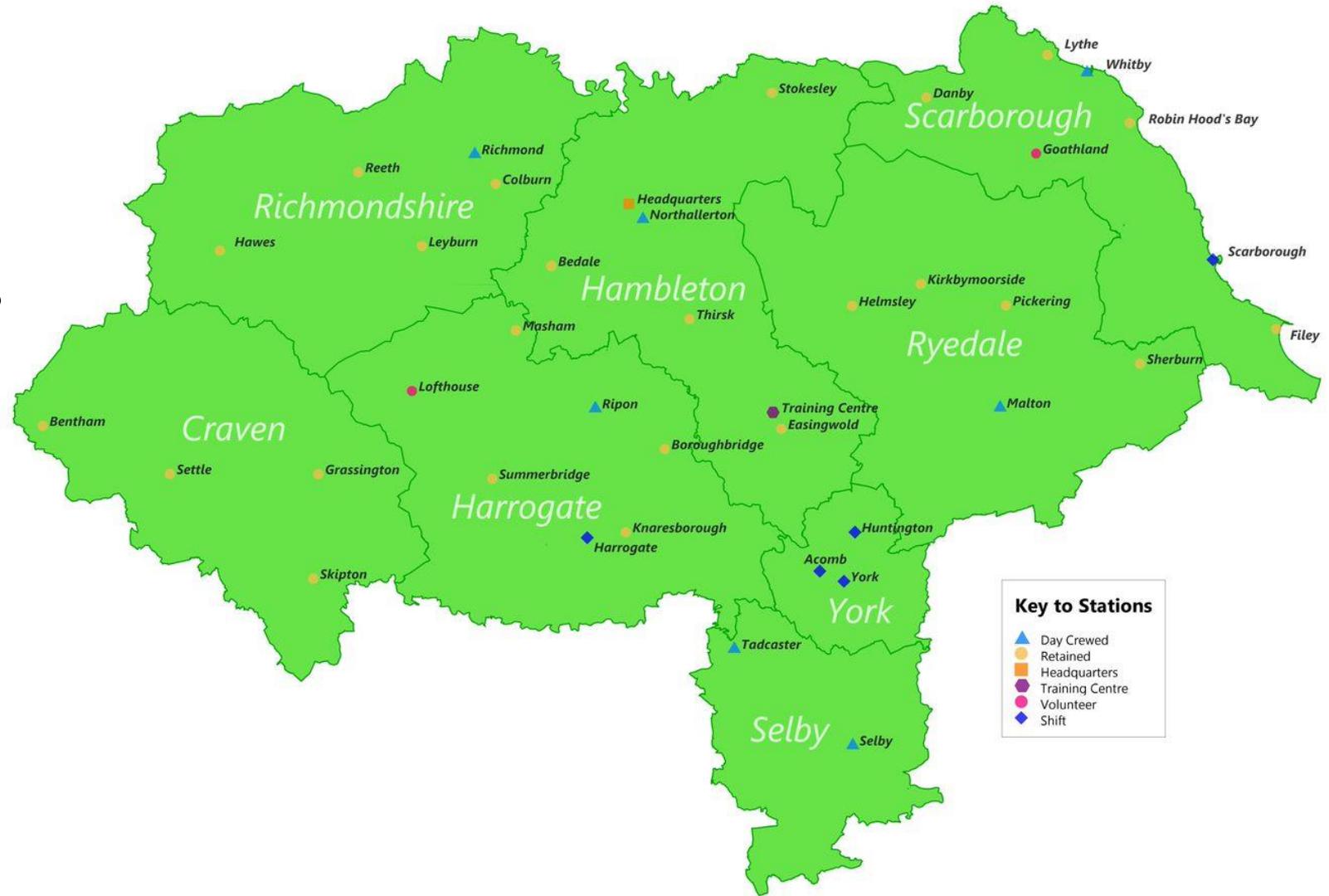**NORTH YORKSHIRE**
FIRE & RESCUE SERVICE

Enhancing Rural Services and On-call Assurance

Our challenges

- Geography - large, remote rural nature, extensive travel times

- On-call availability – national/local problem

- Societal changes – impacts on On-call recruitment, availability

- Funding – limited budget to save to invest

Critical Service Delivery	Minimum	Optimum	Maximum
26	32	38	46

The On-call system

- 32 of a total of 46 fire engines

- Significant issues relating to availability

- Outdated system is restrictive

- Need to change

NORTH YORKSHIRE
FIRE & RESCUE SERVICE

The On-call system opportunities

- Technology to support availability

- Employer/employee recognition and incentives

- Initial application to safe to ride course

- Training courses

- Development and competency

- Pay and contracts

Opportunities

- On-call review

  - Short-term (year 1): technological improvements
  - Medium-term (year 2): recruitment, development and competency, employer engagement
  - Long-term (3+ years): pay and conditions

- Prevention and Protection review

Prevention

- What is 'early intervention'?
- Community Risk Profile

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C.A.R.E

DOMESTIC SAFETY

ROAD SAFETY

WATER SAFETY

EARLY INTERVENTION

DISRUPTION

SAFEGUARDING

COMMUNICATION

INTENT   IMPLEMENTATION   IMPACT

Early intervention model

Tertiary
Intervention
(e.g. child
protection)

Secondary
Intervention
(e.g. home-based
intensive family
support)

Primary Intervention
(e.g. universal health care,
parenting supports)

Collaboration

Counter-narrative

Community
Consensus
Approach

Co-production

Cooperation in
data &
intelligence
sharing
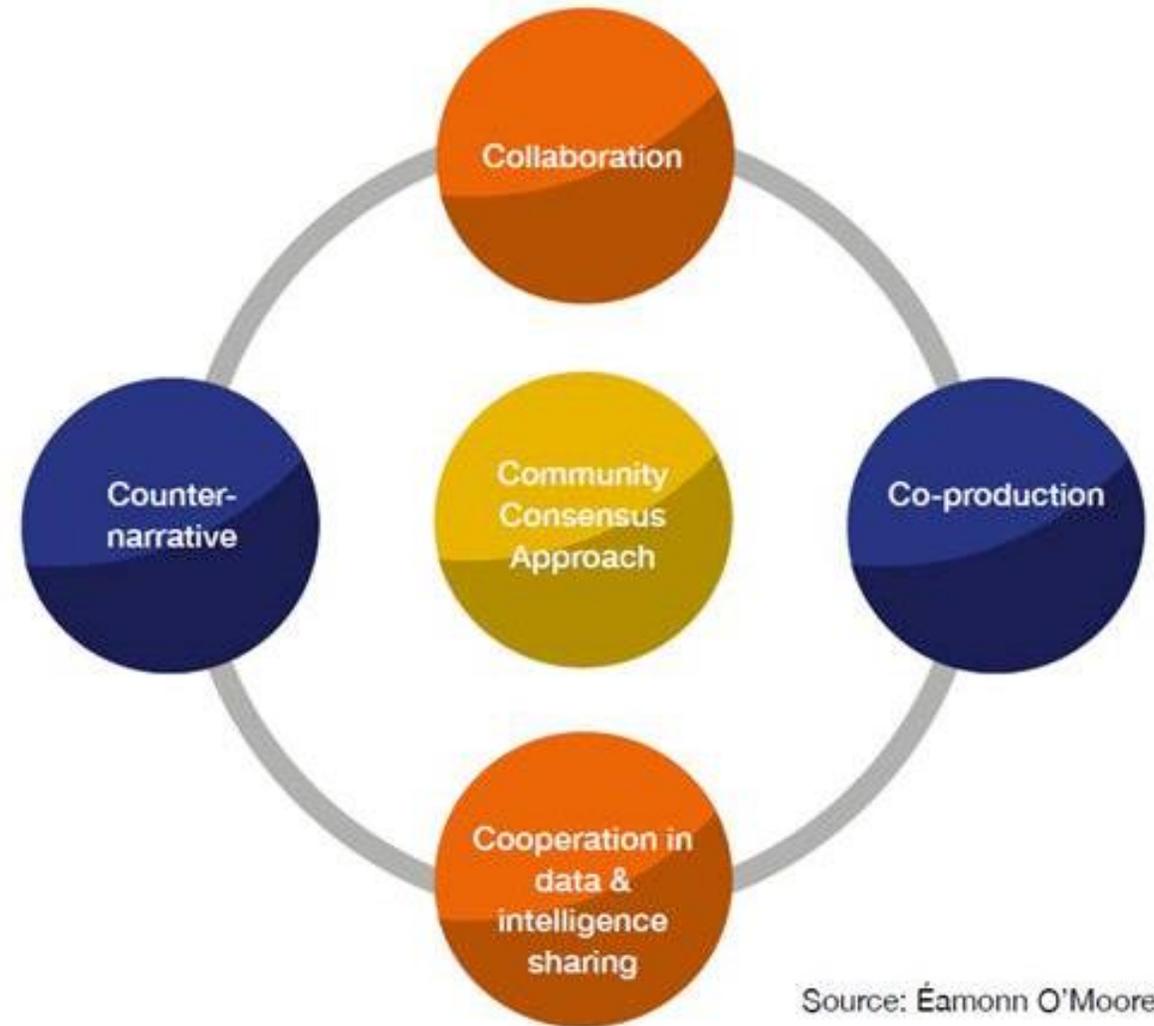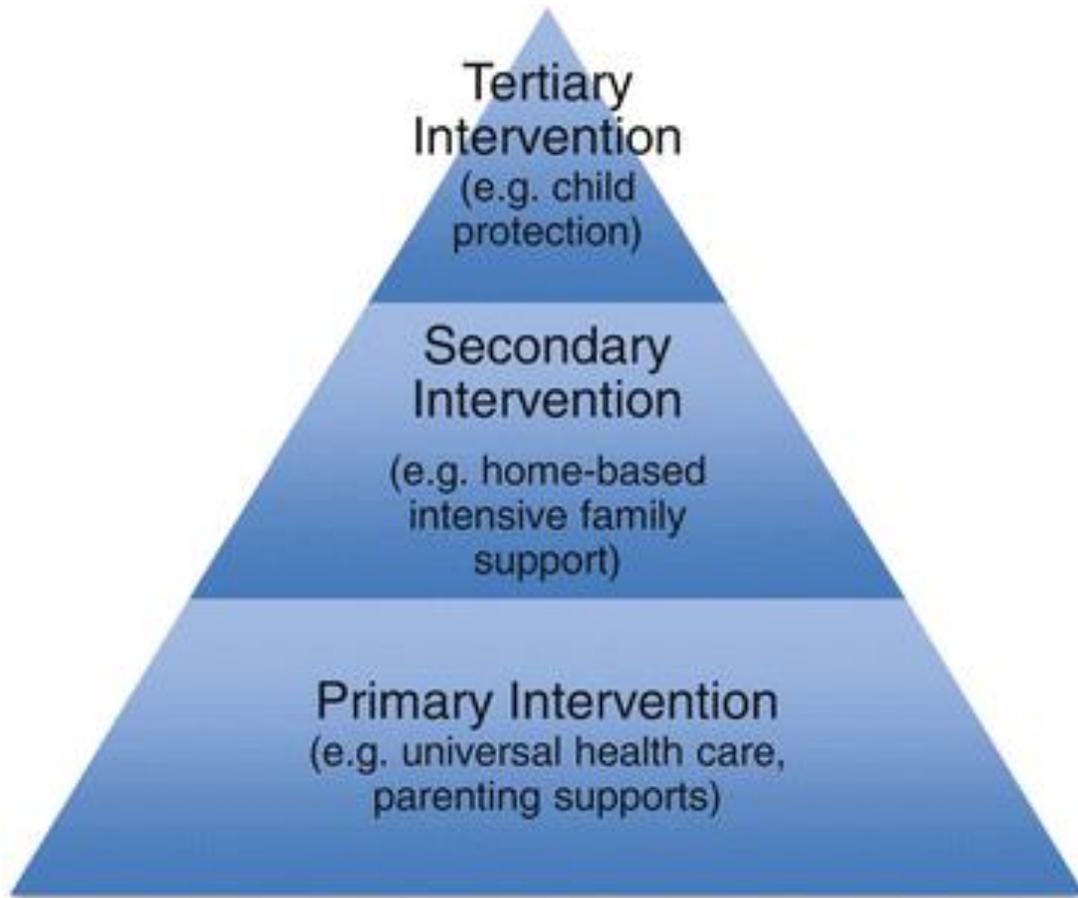
Source: Éamonn O'Moore 2019

Collaborative approaches

[Safe and Well Partnership Working - YouTube](#)