



# Performance and Accountability Meeting

Precept Investment





## Background

- The 2019/20 precept settlement delivered flexibility for Commissioners to raise the policing precept considerably to meet financial challenges and make room for innovation and investment. In North Yorkshire this resulted in an uplift of £23.95 for a Band D property.
- The Neighbourhood Policing Survey identified that residents felt less safe, felt that crime was getting worse in their area, and were not satisfied with police presence in their area. It also highlighted continuing concern over anti-social behaviour and over the increase in mental health related issues.
- Reduce the fear of crime through increased traditional community presence and engagement. This includes:
  - Integrated Offender Management
  - Uniformed Officers focused on volume acquisitive crime and volume crime prevention and engagement
  - Bail Management
- Creation of a Public Safety Officer across public sector organisations.
- Online PCSOs to provide prevention advice and support investigations such as online crime
- A City Task Force, focused on primary interventions to ensure that our more urban communities problems are being solved
- The Chief Constable required an uplift of 51 new police officers and 20 new PCSOs to bring these plans to fruition.



- **Expedite Teams were introduced in September 2019 as a result of the precept uplift**
- **There are three teams, one per command, led by a Detective Sergeant with PIP2 Detective Constables and PIP1 Police Constables**
- **The teams are focused on proactively targeting high harm offenders and protecting the most vulnerable victims**
- **The posts operate on a rotation basis. The aim being to provide opportunities for officers to develop their proactive and investigative skillsets**
- **The teams work a set shift pattern, but are incredibly flexible in relation to their working hours/days and will deviate to meet demand**



### **Strengths – What is working well?**

- **The teams have made a significant impact with over 200 arrests, targeting the most prolific and demanding offenders**
- **Using an evidence based policing approach they have identified crime patterns/ trends that are prevalent in their respective communities and maximised investigative opportunities**
- **This includes revisiting finalised crimes which are subsequently part of a series, identifying new lines of enquiry, with positive outcomes, thereby providing an enhanced customer service**
- **We have developed and maintained a good working relationship with local partner agencies, including the Community Safety Hubs ensuring a joined up approach to problem solving**
- **We have strong links with the intelligence teams and have made a positive impact in tackling County Lines and OCG related criminal activity which has resulted in the arrest and disruption of a number of drugs supply chains in the area**
- **The team have applied for and executed a number of warrants under the MDA 1973 and Theft Act which have assisted with investigations and shown a visible presence to our communities**



## Challenges – Things we are looking to solve

- **We are looking at continuing our work at tackling community based issues and building confidence so that people report. We have assisted in the instigation of operations such as Operation Thunderstorm in the Scarborough & Ryedale area, an operation to address unreported anti-social behaviour and violence and will continue to play an active role.**
- **Ensuring exporting forces take the lead for their exporting organised criminals.**
- **Volume of County Lines and speed of new lines emerging once a line is disrupted.**
- **Identification of travel routes into County Command.**
- **We are continuing to develop intelligence involving cross border criminality which involve local targets and will be looking into taking positive action against them**



## **Opportunities that exist to overcome our challenges;**

- We have developed and maintained a good working relationship with local partner agencies which has ensured a collegiate response within our communities this includes pre-planned events eg with BTP**
- We have established links with relevant partners in our neighbouring forces and have been in a position to share information in a timely manner, for example South Yorkshire Police in relation to ongoing drugs and vehicle crime, West Yorkshire Police based on County Lines drugs and a recent vehicle crime conspiracy**
- We have continued to work alongside our colleagues within the area we serve providing support in terms of intelligence and evidence gathering, locating perpetrators of criminal activity**



## **Aims - opportunities we intend to pursue/want to develop;**

- **We are developing strategies to maximise forcewide assets in order to tackle crime trends**
- **We have begun to work with the Domestic Abuse department looking at Early intervention methods against offenders of domestic abuse thereby providing safeguarding for victims**
- **We have started to use social media to assist with reaching out to our communities and promoting good work to them which otherwise they would not be aware of**
- **The officers who have worked on Expedite have been in a position to develop investigative skills and knowledge. Expedite retain any investigations we commence, officers experience completion of all aspects from evidence gathering, interview, liaison with CPS to full file submission**
- **Greater success at prevention and intervention by means of cross border working and information sharing**
- **Continued disruption, seizures and arrests**
- **Enhanced safeguarding and partnership working through more regular information sharing**
- **Helping more vulnerable and exploited to turn their life away from crime through visits and support**



**Results - what we expect to achieve in the next 12 months (and beyond).**

**Our key aim is to build on our initial successes, strengthen our existing partnership links and to provide the best service we possibly can**

**Whilst aiming for this we hope to develop the skills of officers who work on the team on attachments affording them the opportunity to take those back to their usual place of work**



## Background

### City Task Force

- Introduced as a result of precept uplift
- 1 PS, 6Pc's, 3 PCSO's
- Team split across two bands to provide maximum coverage
- Provide enhanced visible presence in the city centre
- Tasked with tackling key issues within the city centre (including those identified in the PFCC's Neighbourhood Policing Survey)
- Shift pattern weighted to provide policing presence in night time economy
- Deploy in uniform and plain clothes, on foot patrols and cycle patrols (always high visibility in night time economy)
- All Project Servator trained



## Strengths – What is working well?

- 161 arrests to date, including notable arrests of most wanted offenders resulting in custodial sentences
- 162 stop and search
- Positive working relationship with city centre NPT
- Positive working relationships with partners
- Focused on those causing most harm, tackling street dealing the team identified a vulnerable, elderly lady was being cuckooed by her grandson. Criminality dealt with and safeguarding measures in place.
- Working with partners to support eviction from residential premise being used as drugs den and causing misery to neighbours
- Tackling hate crime, racist incident on transport network dealt with proactively by the team who instigated a media appeal leading to suspects being identified, arrested and charged.



## Challenges – Things we are looking to solve

- Build relationships with response teams
- Shift to preventative focus in NTE
- OCG's targeted in the city



## Opportunities that exist to overcome our challenges

- As the city moves to the post covid response phase, the city task force are working with partners to understand the new normality and ensure we're supporting a joined up response
- City Task Force supervision will attend response team briefings to explain the roles and responsibilities of the task force and strengthen working relationships with response colleagues



## **Results - what we expect to achieve in the next 12 months (and beyond).**

- Operations targeting known criminals
- NTE patrols fully engaged in preventative as well as reassurance
- Project Servator deployments
- Proactive stop checks and arrests
- Patrols of hotspot areas to prevent and detect crime
- Continued close working with NPT and partner agencies



## Mental Health Co-ordinators

- Reduce Need for Emergency Secondary Interventions
- All posts filled and delivering a service
- Additional structural change to support Coordinators
- Collaborate, Engage, Educate and Challenge
- Collaboration, Co-location, Early Intervention and Prevention
- COVID 19 Recovery – Risk / Opportunity
- New post - Suicide Prevention Lead - helping most vulnerable & improve understanding of suicide internally and externally.
- July saw highest recorded number of OEL with MH tag in with 1500. July 2019 had 1300.



## Schools Liaison Officers

- Team - 3 PCs, 4 PCSOs and 1 Police Staff allocated to Districts, but can be used as a force wide resource if required.
- Work alongside Dedicated Safeguarding Leads and Pastoral Care in Secondary and Primary School, & link in with Social Care, Early Help and Local Area Teams to ID children and young people in need of EIP.
- All PSHE (Personal, Social, Health Education) accredited and deliver NPCC and Education Department approved resources.



## Licensing

- Staffing 1 Sergeant (Licensing Manager), 3 x Licensing PC's, 0.8 Licensing Administration (Police Support Staff)
- Team manage a portfolio over 7,500 licensed premises across 8 Local Authority areas within North Yorkshire & City of York.
- Process applications under various legislative frameworks
- Work includes - reactive and proactive interventions & reviewing all applications which do not promote the 4 Licensing Objectives



## Hate Crime and IAG

- 1 x Sergeant, 1 x Hate Crime and IAG co-ordinator - began post in April 2020, 1 x Hate Crime PCSO (to be advertised)
- Engage with community groups across Nth Yorks & increase confidence in reporting.
- Target hard to reach communities and communities with a long-standing antipathy towards Police.
- To develop better and more effective means to report hate crime within communities and to police.

# Public Safety Service Pilot Deployment Status Review

## Status summary

The pilot is now into its third month post launch. During this time the designated PSOs have undergone their respective personal training and development plans, including fit to ride, community safety and police training. Aspects of this learning are ongoing, including driver training (fire). Challenges continue due to Covid 19, affecting the level of contact and access to the public that is possible. As social distancing starts to ease, the team will be making plans to increase engagement within the community. Early insight shows a distinct difference in demographics between the 2 areas in pilot, affecting both engagement and impact/benefit. Some recent progress has been made with communication and vehicle branding. Plans for July includes YAS 1 responder readiness, reviewing what support can be given to Grassington and re-visiting engagement of the CCG and Health agencies. KADA also commenced their evaluation activities with several interviews already taken place across the team.

Accountable Officer	Annette Anderson
Responsible Officer	Stuart Simpson/Mark Khan
Project Manager	Leigh Birkbeck

**Project background**  
 The Public Safety Service has been launched on a pilot basis across the Craven area with the dedicated purpose to **'prevent vulnerability and reduce harm in the communities'**. The purpose of the pilot is 'test and learn' and to prove value and impact, enabling strategic buy-in for wider deployment across the region

Workstreams		Lead	Progress	Next steps	#	Issue/Risk	Action	Owner	
1	Attract select, <b>employ</b> and operate PSOs	RP	Selection and appointment of 2 PSOs took place to plan, in line with a 1 <sup>st</sup> April launch (seconded roles)	Monitor and assess the embedding of the roles	1	I	There is not yet a defined approach to service branding causing public confusion	Vehicles, logos and literature decisions needed	TT
2	<b>Onboard</b> team, map & deliver t'ng/ongoing development plan and activities	TP	Initial training has taken place across both PSOs, this has included; 2 weeks on a safe to ride course (1 PSO), the other has undertaken 2 week's bespoke 'police tng'	A formal training plan is needed to establish how the core skills and competences should be developed. A checklist is needed to monitor & track, including YAS	2	R	An approach to achieve senior buy-in and across agency is needed to ensure future expansion of the service would be possible	Put in place a roadmap of priority activities where engagement is needed most	TT
3	Structured <b>communication</b> and awareness plan	SW	Comms activity re-visited & updated on SharePoint. Some internal comms took place (fire) and the PSOs themselves have owned soc'l media & local press	More external comms req'd & further internal messaging (police). YAS go-live discussed and a review of Cornwall's focus on comms. (red to amber)	3	I	Current social distancing rules is limiting the activities the PSOs can perform	Consider approach required as social distance rule may change	TP
4	<b>Build/ maintain engagement</b> plan to promote support for the PSS	TT	Now that the service 'operationally' live, thought is needed around integrating YAS	Engagement identified as next steps include CCGs and Health agencies.	4	I	Insight, data and learnings providing clear indication of impact is not yet fully established	Continued capture of case studies and review of activity codes	TP/LB
5	Standard <b>operational</b> practices in place to deliver activity plan across services	EM	The extent of activity is currently affected by Covid 19, so the operating model has not yet been fully tested. Some clarity around scope is needed	Operations guidelines and documentation needs establishing. Further actions needed around areas like vehicle brand, ID and any agreed supporting literature. Planning for YAS 1 <sup>st</sup> responder go.live.					
6	<b>Evaluate</b> model, demonstrate impact through activity impact analysis/reporting	LB	Case studies are showing valuable insight in early intervention activity. KADA have started interviews with stakeholders, gathering operational feedback	Establish insight and data to give indicators of the service impact. KADA also to construct their kick-off plan (Red to Amber) – Phase 1 report expected 1/8.					



## Community Engagement Resilience Team

- Dedicated to Prevention and Facilitating Multi Agency Working
- Problem Solving, 'Tactical Advice', Analysis
- Address Gaps in Schools, Licensing, Hate Crime Work
- Placed Based Policing
- Examples of CERT Problem Solving & Tac Advisors



## Online PCSOs

- To provide prevention, sign post, & support investigations such as Online crime. Enhance service delivery by increasing online engagement opportunities.
- Digital PCSOs will provide a visible presence in their communities, making use of local community centres, libraries and other community sites as a base whilst they engage online
- 5 out of 7 PCSO Vacancies filled.
- Training on 22<sup>nd</sup> September 2020 – operational October 2020



## Precept underspend 2019/20 reallocation to three programmes of work:

Whole Family Approach pilot for vulnerable Children & Young People affected by Domestic Abuse;  
Domestic Abuse Reducing Reoffending & Harm Prevention: Perpetrator Work & System Improvements; and  
Programmes to Support Early Intervention & Prevention



## Whole Family Approach pilot for vulnerable Children & Young People affected by Domestic Abuse



# 'Whole Family Approach' pilot for vulnerable Children and Young People affected by Domestic Abuse (DA)

## Background & Challenges

Limited data available re. short or long term impact on children & young people witnessing domestic abuse

National research suggests not offering sufficient support is likely to result in emotional damage & increased likelihood of becoming victim or perpetrator

Locally:

- Lack of long-term investment
- Limited funding means current services have limited capacity
- Lack of data re. evidence of need - unable to see true service demand



# ‘Whole Family Approach’ pilot for vulnerable Children and Young People affected by Domestic Abuse (DA)

## Strengths - Targeted Pilot Service

£330k over 3 years to openly procure new service to commence Q1 2021/2

Children & young people (C&YP) 0-16, not eligible for NYCC Children’s Therapeutic Services, CYC Early Help service & not living within Refuge or Dispersed Accommodation

Holistic package of support for C&YP living in households where domestic abuse occurs between parents/carers

Range of interventions – 1 to 1, group & ‘Whole Family’ sessions – specially trained children’s workers – 4 FTE

Joint working protocols with existing adult victim & perpetrator services to ensure an embedded ‘Whole Family’

Joint referral pathways agreed to ensure no duplication & prioritisation of most in need



# 'Whole Family Approach' pilot for vulnerable Children and Young People affected by Domestic Abuse (DA)

## Progress to date

Specification development delayed due to COVID-19 impact

Revised procurement schedule = service delivery commencing Q1 2021/2

## Results

Service supporting C&YP to be better equipped to deal with impact of experiencing DA within their household – Q1 21/2

Secondary aims:

- to improve evidence base re. local need & demand – Q1 21/2
- to identify most effective methods to meet needs – Q4 23/4
- to jointly commission holistic support package for vulnerable C&YP affected by DA alongside adult support services – Q1 24/5



# Domestic Abuse Reducing Reoffending & Harm Prevention: Perpetrator Work & System Improvements

MATAC (Multi-Agency Tasking & Co-ordination) sustainability

Support for Young People Displaying High Risk Abusive Behaviours



# MATAC (Multi-Agency Tasking & Co-ordination) sustainability

- £95k to sustain three MATAC posts 2020/21
- Multi agency tasking and coordination is key to driving change in the behaviour of serial perpetrators of domestic abuse - those who commit the most harm
- MATAC Coordinator and Intelligence Management Officer in post November 2019, developing safeguarding and preventative work, building on the existing MATAC structure
- A total of 89 nominals have been adopted into MATAC, 69 nominals were identified through the RFGV process and 20 nominals through partner agencies and professional judgement
- Of these 30% had no DA incidents in 6 months following their adoption, reducing victim harm
- 10 females and 79 male perpetrators adopted
- The MATAC team are using RFGV score to identify potential stalking offenders which will link to the new stalking officers being recruited and the continued enhancements of the team
- Improved information sharing with the prison service in respect of prisoners, which is protecting the victims of domestic abuse further
- The MATAC team are developing referrals for adopted subjects to gain wider support, and sustainable interventions



# Respect Young People's Programme for high risk young perpetrators

## Background

Since April 2016, IDAS have delivered the Respect Young People's Programme (RYPP):

- Young people, 10-16 demonstrating abusive behaviour towards family members - to help recognise & change behaviour
- Support offered to parents/guardians to develop parenting skills & enable more effective unhealthy behaviour pattern challenge

## Challenges

RYPP = early intervention service, not for those displaying high-risk behaviours

Adult Perpetrator Service cannot accept referrals for those under 16

Increasing no. of young people & families unable to access timely support to prevent behaviour escalating to serious injury &/or criminalisation



# Respect Young People's Programme for high risk young perpetrators

## Strengths - Targeted Service Enhancement - £75k

Respect engaged to develop current service offer to meet needs of young people displaying high-risk abusive behaviours to parent/s & other family members

Train & upskill local youth justice staff to jointly deliver services, with IDAS to up to 50 additional, increased risk families per year

- Need/Demand & Current Skills Mapping: understand needs & interdependencies of target cohort of YP already working with YJS, & skills audit of YJS workers qualifications & experience in addressing Child & Adolescent to Parent Violence or Abuse (APV/A) - Q3 20/1
- Programme & Toolkit Development: new 'Respect Young People's Programme Plus' building on current RYPP to drive behaviour change; consideration of Mentoring/Peer Support & RJ to improve engagement - Q4 20/1
- Training to upskill staff: bespoke training package for current IDAS Respect Workers plus YJS Managers & Workers; 'Champions' to support wider workforce to identify APV/A & provide more effective support earlier - Q2 21/2



# Respect Young People's Programme for high risk young perpetrators

## Progress to date

Development work with partners delayed due to COVID-19 impact

Revised schedule = service delivery commencing Q3 2021/22

## Results

Increased capacity & capability within RYPP service to support high-risk young people & better outcomes for families

Re/offending rates & frequency/severity of incidents monitored to measure service impact

## Secondary aims

- Risk & need profile of young people using Child & Adolescent to Parent Violence or Abuse displaying High Risk abusive behaviours &/or with multiple complex needs, including low level offending – Q3 21/2
- Identify challenges/opportunities re. engaging with young people/families – Q3 21/2
- Output & outcome data review Q3-4 2021/22 - id further development opportunities



## Programmes to Support Early Intervention & Prevention

Women's Diversionary Scheme (WDS)

Scarborough Street Angels (SA) and Safe Haven (SH)



# Women's Diversionary Scheme

## Background

Women's Diversionary Scheme, delivered by Humankind since 2017/18

Aim to reduce severity/frequency of re/offending & support progress re. criminogenic needs

At the point of arrest women are mandated into provision to address needs over four sessions

Scheme is open to first time offenders, minor offenders or offenders with mitigating circumstances

Guilt must be admitted & gravity deemed proportionate re. a suitable diversionary disposal option

Comprehensive risk & needs assessment undertaken & bespoke support plan developed

## Challenges

Lack of long-term investment, limited funding & capacity

Unable to identify true demand, fully raise awareness or offer more than four sessions



# Women's Diversionary Scheme

## Strengths - Impact

2018/19 - **46** referrals, **39** successfully completed 4 sessions (**85%**)

2019/20 **64** referrals, **57** successfully completed 4 sessions (**89%**)

Scheme has grown year on year, **39%** increase in referrals 2018/19-19/20

Scheme has a high completion rate, which increased by **5%** 2018/19-19/20

Sessions/interventions include:

- Managing Anger & Conflict resolution
- Support to Consolidate Debts
- Benefit Advice
- Alcohol Awareness
- Budget Planning
- Personal & Professional Strengths

Referrals include:

- Mental health agencies
- Counselling & talking therapies
- Women's groups



# Women's Support & Diversionary Scheme

## **Strengths – Service Extension & Expansion - £140k over 2 years - Q2 2020/21**

Dedicated pathway for female offenders, and those at risk of offending, aligned to priorities set out in the Ministry of Justice's Female Offender Strategy

Aims to reduce low-level offending, diverting away from Criminal Justice System to prevent first-time entrants & reduce re-entry

Gender-informed approach, offering one-to-one support, group work and onward referral to address criminogenic needs

Mandated pre-court diversion element, women referred at point of arrest

New voluntary diversionary element for women deemed to be at risk of entering the CJS, referrals via Community Safety Hubs – Q2 20/1

Initial assessment to identify underlying causes & bespoke support plan, identifying goals to address need

Tailored interventions from a dedicated keyworker, with pathway progress monitored

## **Results**

Increased capacity, provision not limited to four sessions; voluntary element, intervene earlier; referrals & monitoring via case management system – Q2 20/21



# Street Angels and Safe Haven, Scarborough

## Background

Scarborough Street Angels & Safe Haven, delivered by Kingdom Faith since 2013/14

NYP, Scarborough Borough Council, Churches Together, local residents, local bar/club & taxi partnership to change night-time economy atmosphere & provide the vulnerable with safe spaces

Support vulnerable people to stay/feel safe, providing physical presence/safe places, signposting for emergency services – help to reduce crime & ASB

Project Aims:

- To protect vulnerable
- Work in partnership to reduce Anti-Social Behaviour (ASB) & violent crime
- Prevent crime, first-time & repeat offending
- Reduce risk of people becoming victims
- Act as Ambassadors in Scarborough



# Street Angels and Safe Haven, Scarborough

Safe Haven (SH) - only non-alcoholic venue with paid staff providing help & calming presence in St Nicholas Street - known & welcomed by residents & visitors

SH includes an area allowing people to sober up, café enabling people to escape NTE drinking culture & quiet place for police to see crime victims

Street Angels (SA) support reduction in alcohol-related crime & ASB by patrolling Scarborough streets; presence reduces public urination, casual destruction, racist behaviour & fear of crime

SA deal with young people missing from home, those taken ill or disabled, getting them home safely & reducing the risk of assaults - help people to safety & remove broken glass

SA talk to people appearing agitated, preventing aggressive situations from escalating & respond to requests for help from other NTE partners

## **Challenges:**

- Lack of long-term investment
- Recruiting, training & retaining volunteers to ensure weekly coverage



# Street Angels and Safe Haven, Scarborough

## Strengths - Impact

2010-18, Street Angels & Safe Haven delivered 14,421 supportive interactions:

- Street Angels = 8,648
- Safe Haven = 5,773

October 2019-March 2020 - key achievements included:

- Supportive interactions with 1,778 vulnerable people
- 373 bottles/glasses picked up, preventing use as weapons
- 95 bottles of water & 257 pairs of flip flops provided
- 120 interventions with CCTV
- First aid provided 24 times



# Street Angels and Safe Haven, Scarborough

## Strengths - Impact

### Individuals:

“We have known you for 4 years & you are heaven sent.”

“Absolutely amazing, heroes, saved my life.”

### Yorkshire Ambulance Service:

“I was able to leave the patient in the care of the SA after our assessment, otherwise we would have had to transport him to hospital.”

“A drunken female was able to be cared for by SA until she was more sober & coherent, or able to get home. We would have had to transport her to ED if not just for her own safety.”

### North Yorkshire Police:

This visible presence & facility on our streets during our Night Time Economy (NTE) is an absolutely essential service, & one which we could not manage without; we simply cannot provide a sufficient policing presence to deal with all of the vulnerability prevention & intervention work that SA undertake by being on the ground during the key times.

As volunteers they are providing an exemplary service to the people of North Yorkshire & our vast amount of visitors. In addition to the numerous people they physically help each week, their high visibility presence & engagement with people in our town provides immeasurable reassurance, & helps to create a sense of safety.



# Street Angels and Safe Haven, Scarborough

**Service Extension & Results** - £60,000 over 3 years - from Q4 2021/22

Service paused due to COVID-19 impact – restarted July 20<sup>th</sup> 2020

Extended delivery of Street Angels & Safe Haven projects from Q4 2020/21-Q3 2023/24:

- Every Saturday (52 weeks/year)
- 8 Bank holidays/year
- Weekend before Christmas (2 nights)
- Boxing Day Evening (1 night)
- New Year's Eve (1 night)
- Flexibility to deliver further 8 nights/year for key events e.g. Football Matches, Concerts;
  - To be agreed locally between North Yorkshire Police, Scarborough Borough Council, Kingdom Faith & key partners to ensure local need & demand met; list not exhaustive



North Yorkshire  
Police, Fire & Crime  
Commissioner



**Any questions?**