



**NORTH YORKSHIRE
FIRE & RESCUE SERVICE**

Special Service (Non-Fire) Incidents



www.northyorksfire.gov.uk

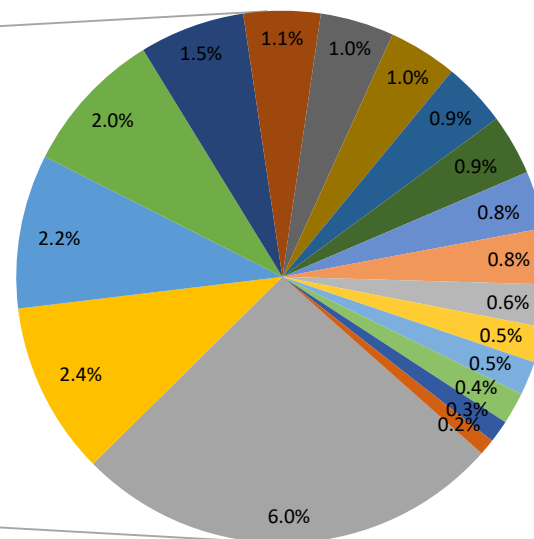
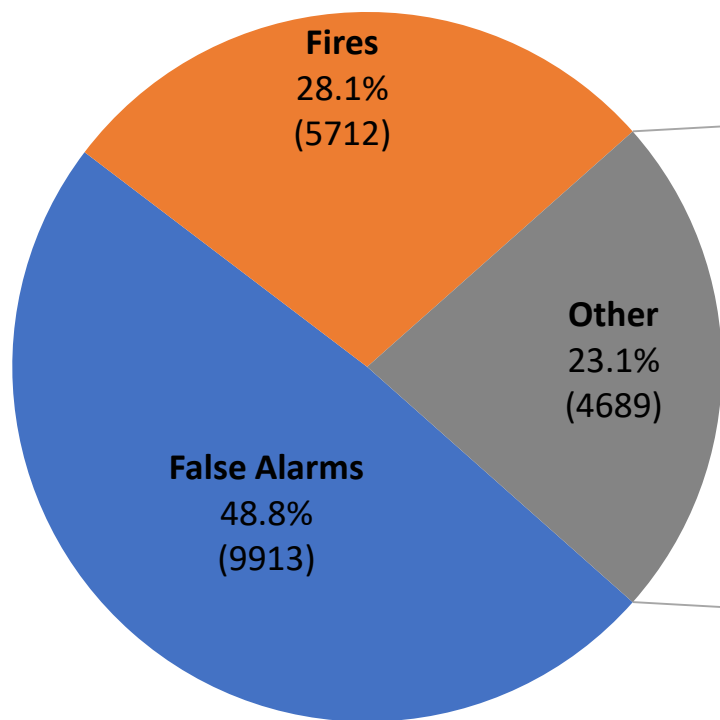


Statistics



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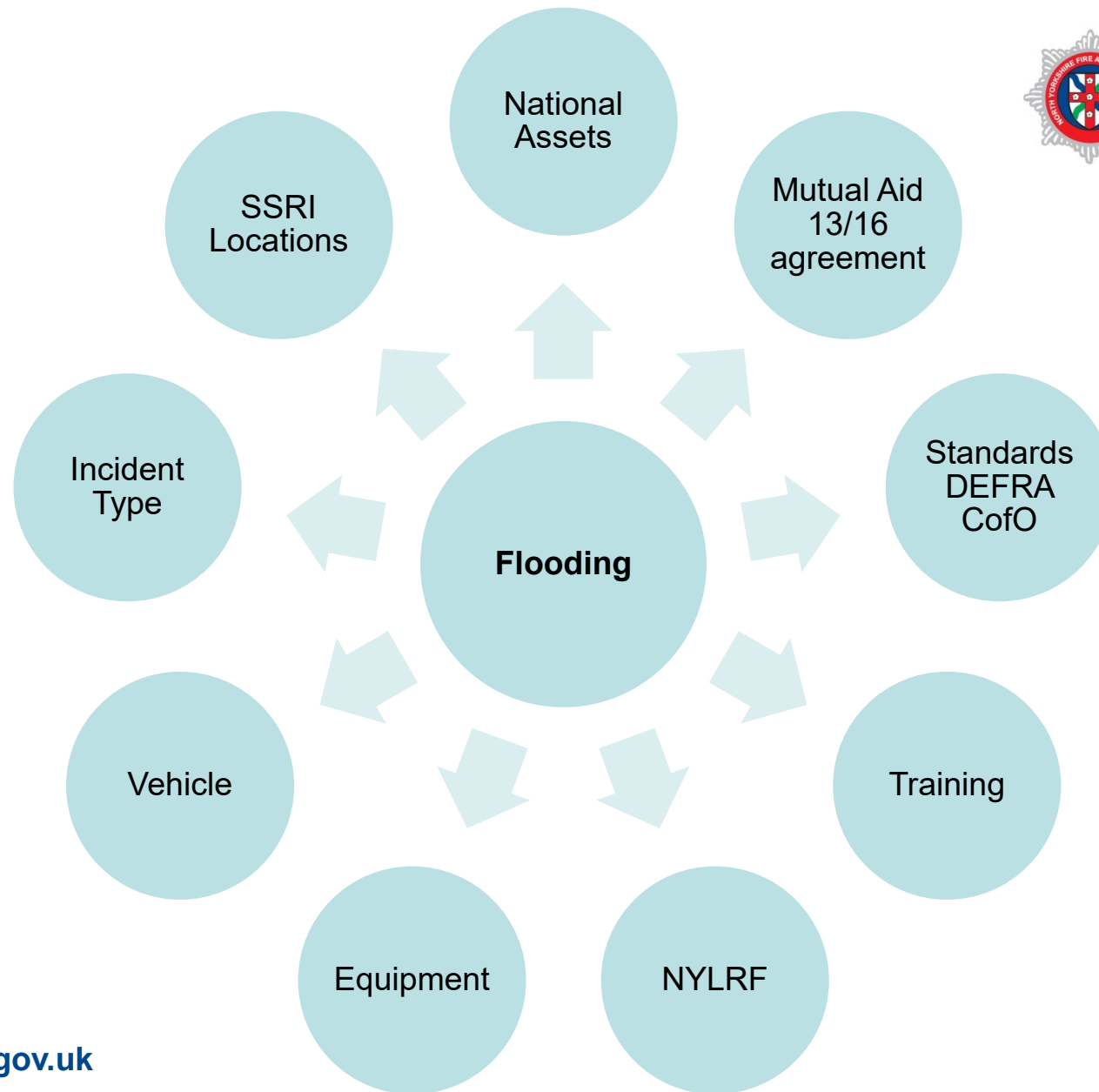
Special Service Incidents 2016 to 2019



- RTCs (1222)
- Flooding (492)
- Assist Other Agencies (439)
- People Locked Out/In (412)
- Lift Rescues (300)
- Medical First Responders (219)
- People Trapped (210)
- Water Rescues (196)
- Stabilise or Make Safe (183)
- Removal of Objects (173)
- Other (164)
- Rescues from height (159)
- Attempted Suicides (122)
- Spills and Leaks (122)
- Animal Rescues (101)
- Hazmats (96)
- Gaining Access for Medical Emergencies (64)
- Large Animal Rescues (46)

Total number of incidents (20,314)

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Strengths

- 24/7/365 Service
- Resources placed at the areas of identified risk
- Capable of scaling response from local to national level
- Trained and well equipped
- On call employees bring additional skills
- De brief well and learn from trends. Share experiences via National Operational Learning and Joint Operational Learning
- Well established partnership working
- Educator not enforcer with a trusted brand name



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Challenges

- Fire Fighter role map and funding
- Ageing population increasing assisting other agencies e.g. medical
- Weather conditions affecting frequency of flooding
- Charging for incidents
- Cost of training and equipment
- Lack of public awareness of breadth of activities



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Opportunities

- **Caring for the vulnerable** - Gaining Access Medical Emergency , Missing person, can identify vulnerable people who can be assisted by Safe & Well and referral to other agency
- **Ambitious collaboration** - regional services and vehicles, Safety Service Hubs, 95Alive, Mountain Rescue Team, Royal National Life Boat Institution, Coast Guard and Smokey Paws
- **Realising our Potential** – Equality Diversity & Inclusion networks- Neurodiversity. Mental health training. Maintain and even increase operational capability for special service incidents
- **Effective engagement** - continue the safety service work and keep the public informed of the challenges faced and how they can help



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Aims-how we want to develop

- To maintain and enhance flood rescue teams e.g. York crew capability
- To extend enhanced/specialist skills e.g. negotiation training at station level e.g. Scarborough
- To identify opportunities for non humanitarian cost recovery
- To explore and commit to wider collaboration with other services statutory and voluntary
- To continue to adapt to changing incident types
- To secure Value For Money on equipment procurement



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Results-what we want to achieve

- York boat crew to be operating at more advanced-level Mod 4
- Opportunities to obtain specialist negotiations skills
- Widen the neurodiversity network with North Yorkshire Police to support crews and community
- Continue to collaborate regionally on joint procurement of equipment and services



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