
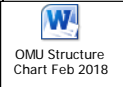


No.	Area	Issue/Action	Date Raised	Assigned To	Target Date	Update & Resolution	Status	Date Closed
216	Rural Taskforce	To engage with the control room again on induction training to share knowledge around rural crime task force, and around rural issues more generally	24.10.17	Insp Grainge	27.02.18	23.01.18 Update: Feedback on on how this is developing and timeline for when this is likely to become part of the induction programme. 06.02.2018 Update: Dates are planned between August and October 2018 to deliver training to all five bands within the Force Control Room.	Open	
219	Safeguarding	To provide, outside of the meeting, the number of offenders being managed by IOM prior to the OMU being created in 2016 and any significant aspects of how the cohort has changed over the course of this change.	23.01.18	Insp Harder	27.03.18	05.02.2018 Update: Information in respect of the 2016 IOM cohort is provided below. There have not been any significant aspects or changes of how the cohort has changed over the course of two years.  7640DE44.msg	Open	
220	Safeguarding	To provide an organisational structure chart for the OMU to be published on the Police and PCC website showing the new structure and function set up	23.01.18	Insp Harder	27.03.18	06.02.2018 Update: Please see the structure chart requested, imbedded below:  OMU Structure Chart Feb 2018		
221	Safeguarding	BD&I meeting, outlining how the CJ partnership can work better together and with Community Safety Partnerships to improve processes and performance and provide a coherent offender management system.	23.01.18	Insp Harder/Jenni Newberry	01.06.18	02.02.2018 Update: JN emailed leads for IOM within NYP, CRC & NPS on 01/02/18 to confirm the request for an IOM 'Options Paper' to come to the BD&I Board. JN has asked leads to come back if there are any concerns or a need to meet to discuss. JN will table agenda item at 28/02/18 BD&I Board to discuss the content of proposed paper and will agree a deadline with partners aligned to following BD&I Board scheduled for May/June 18. IOM 'Options Paper' will then be tabled for following LCJB.		
CLOSED ISSUES								
123	OPCC	TT to provide a progress update to JM in relation to the Case Management Software.	01.03.16	Thomas Thorp		UPDATE 28.02.17 – JN to provide an update on this meeting	Clsd	27.06.17
154	Commissioning	JN to work on getting an item on the agenda at the Health and Wellbeing Board as they have overarching scrutiny responsibility in drug treatment and alcohol treatment services	01.02.16	Jenni Newberry		UPDATE 28.03.17 – JM has asked Richard Jones (Head of ICT) to review UPDATE 28.02.17 – LWI to review the Health & Wellbeing minutes & papers from 8th March 2017, will update the Board.	Clsd	27.06.17
156	OPCC	Timetable to be created which details the roll-out of the scheme	01.02.16	Will Naylor		UPDATE 28.02.17 – DJ advised it would be appropriate to incorporate this into a wider road safety review later in the year which will involve all safety camera vans where community speed watch will have been	Clsd	27.06.17

No.	Area	Issue/Action	Date Raised	Assigned To	Target Date	Update & Resolution	Status	Date Closed
167	Performance Pack	To look at the inclusion of outcome-based performance within the performance pack to assist in providing a context in some areas.	23.08.16	Lisa Winward		<p>UPDATE 28.02.17 – WN and LWi advised Stephen Murray (Performance Manager) is gathering information in relation to Satisfaction surveys. Ideas on developing futures areas of business and collaborate all information into one place that will 'feed' into the Performance Pack. LW and ME discussed the future of Governance and Performance meeting would 'feed' into this process, focusing on organisational performance opposed to operational performance in operational meetings, giving a view to the health of the whole organisation and reporting to this meeting and filtering through.</p> <p>UPDATE 28.03.17 – WN/LWi/SM are developing the performance approach to reflect the new Police & Crime Plan. WN to meet with SM to discuss. Findings to be shared outside this meeting. JM highlighted other methodologies for obtaining feedback from qualitative work, alongside surveys, should be used.</p> <p>UPDATE 25.04.17 – Meeting on 09.05.17 to discuss the approach to the business plan from the Police & Crime Plan. WN & TT confirmed that they have discussed that the performance team have carried out an analysis of what has been collected and recorded from the public. From that consideration to possibilities to gain further information from the public has been deliberated, TT & WN to meet and discussed further.</p>	Clsd	25.07.17
177	Community Messenger	Look at potential advertising campaign opportunities in relation to community messaging.	26.10.16	Richard Anderson		<p>UPDATE 28.02.17 – WN and Louise Wood are working to invite companies to tender and obtain professional support to advertise the community messaging out to the community as best as possible. Had been delayed due to hitting 'teething problems' however now can be revisited.</p> <p>Simon Jones is reviewing feedback received through community messaging, interaction with OPCC/ NYP. A full and true update on this is required.</p> <p>UPDATE 28.03.17 – WN liaising with LW about the potential marketing of Community Messaging, (this was initially linked with the Community Mapping exercise (report to be circulated) . LWi advised of an engagement event next month, the Partnership Hub are attending to share experiences of Community Messaging. 11.04.17 update – report; 'Using Mosaic to inform Community Engagement' circulated.</p> <p>UPDATE 25.04.17 – Partnership hub to provide a collective briefing as to what the next steps are outlining what is happening with the data that has been collected. JM also noted that it would be beneficial for the next meeting to have information on how are those partnerships contributing to creating a more strategic approach to demand reduction and prevention across the force area rather than isolated geographical locations, lessons learnt from them and how future pilots/ initiatives are developed from this.</p> <p>Report has been issued and will be re-circulated</p>	Clsd	25.07.17
179	OPCC	Meeting to be arranged for Mark Bates to discuss demand modelling with the PCC and Deputy PCC	24.01.17	Will Naylor		<p>UPDATE 28.02.17 – PC advised he is putting together a working group with Steve Thomas to look at the demand for an investigation of serious crime teams and further modelling. PC to advise further on Mark Bates return.</p>	Clsd	27.06.17

No.	Area	Issue/Action	Date Raised	Assigned To	Target Date	Update & Resolution	Status	Date Closed
182-18	Performance Pack	Headings shown on the pie chart on slide 9 (Monthly Incident Volume) are to be split into urban and rural and figures to be shown as such A review on the retention of call handlers/ dispatcher staff to be carried out A review is to be carried out in reference to the options given on the 101 automated service, including the order in which the options are given and which options are mostly abandoned. OPCC to summarise a 'user-friendly' version of the 101 presentations for the website. The board to be updated on progress against the Buzzz review	28.02.17	Lisa Winward		Information received and work in progress	Clsd	27.06.17
190-19	FCR Peer Review	The board would like to have sight of the Force Control Room Peer review from Police Service – Northern Ireland to gain an understanding of how the key findings will contribute to the Improvement/Action Plan. Details of dip samples from internal & external recruits and internal customers who have asked HR to facilitate their recruitment needs. Initially, start with Head of Functions who has recruited during the last 12 month period for initial feedback to include areas of difficulties and positives. May need to consider utilising external agencies to carry out this work to alleviate capacity issues and possible bias. Review of how HR scrutinises the effectiveness of services delivered by external agency worker suppliers (active contract management/supplier management) also explore other opportunities for short notice recruitment. Risk management procedure to be revisited to allow a smoother transition for work placement for school/college students. LWI to review. Future versions of resource capability to include police staff as well as police officers and for FS to be included in this work. Research to be carried out on costings and opportunities for qualifications for Officers and Police Staff including apprenticeships. JM requested further information on the Apprenticeship scheme for both officers and staff – to be progressed via EG.	28.03.17	Lisa Winward		Picked up by External Audit, draft report will be available in 10 working days	Clsd	25.07.17
196-19	Operational Updates	Feedback is required on Op Tanus in regard to collaboration opportunities and 'feeling safe'. Rural Task Force (RTF) popularity/ knowledge needs to be highlighted. PC to consider effective channels to raise awareness of the RTF with LW with the suggestions of Rangers/ National Parks, working with NFU etc. JP to supply an HR spreadsheet with total figures for the workforce, which will be added to next month's meeting.	28.03.17	Lisa Winward		Information received and work in progress	Clsd	27.06.17

No.	Area	Issue/Action	Date Raised	Assigned To	Target Date	Update & Resolution	Status	Date Closed
199-20	OPCC	In relation to savings made due to collaborative procurement, JM requested to see these figures. JP to provide estimates as discussed. It was agreed that the thematic collaboration report can be extended to look deeper into each individual collaboration to gain a greater perspective of need, which may be a possible starting point of benefits for future collaborations with view to resources/ parameters required, gaining an understanding of what the benefits are for the public of North Yorkshire. AO/ WN to initiate further. Further to the discussions after the thematic collaboration report was presented it was suggested to organise a meeting between the 7 PCCs to discuss what specialities each force can offer to collaboration. JM/ WN to discuss with Simon Dennis (CEO Cleveland OPCC).	25.04.17	Will Naylor		Informaiton received and work in progress	Clsd	27.06.17
202-20	IOM	RA to send OPCC information on Secure by Design applications Integrated Offender Management (IOM) has changed and an update on how they are working since those changes were needed. In particular, information on the low-level sex offenders that they are now dealing with. These can be provided outside Corporate Performance. Connect Partnerships meeting & a paper is being prepared by Bill Scott. A request was made for the OPCC to be involved in this and receive a copy of the paper. 7th June JM is attending No Wrong Door, Together York & the Partnership Hub alongside the PCC from Northamptonshire. Briefings from the NYP perspective on how these are working are required. Problems in sending footage to Op Spartan team had been reported. RWJ to explore best practice in receiving this information from the public in various platforms (Go-Pro video, mobile phone images/videos)	23.05.17	Richard Anderson		Informaiton received and work in progress	Clsd	27.06.17
163	OPCC	Report back to the force performance group any early evidence of supervisor intervention post the rolling out of the training in relation to the victim investigative journey.	23.08.16	Thomas Thorp		Update 28.02.17 – After meeting with Victims Minister (Dr Philip Lee) on 27.02.17, JM requested a 'State of the Nation Report' on victim services in North Yorkshire. Will be circulated to Board members once completed to view before submitting to the Minister. Update 25.04.17 – TT informed the board that the report will be submitted to JM by 28.04.17. JM noted that with the approaching general election it may be sensible to have the 'State of the Nation Report' ready to hand to any incoming minister. Update 22.08.17 Final version on julia's desk ready to go to minster.	Clsd	22.08.17
209	Traffic	Written response to question posed from the public	25.07.17	Andy Tooke		Update 22.08.17 - Written reponse received and will be published online	Clsd	22.08.17
207	Mental Health	Youth and Mental Health – Figure for York and Selby have dropped off. Find out what is impacting these figures?	27.06.17	Bill Scott/Jenni Newberry		Update 22.08.17 - Crisis team was under staffed and street triage team was been used to prop this up. Recruitment has taken place and numbers should go back up.	Clsd	26.09.17
208	Traffic	Speeding VS Drink Driving Accidents – what is the number of accidents on the roads?	25.07.17	Andy Tooke		Update 22.08.17 - Nationally speeding causes more accidents by 200 - 300 more. Further details will be reported once verified.	Clsd	26.09.17
209	Burglary	Updated report on burglary to be provided in 6 months for publication on the website	26.09.17	Steve Thomas		UPDATE 28.11.17 - Will be brought back outside of PAM	Clsd	28.11.17
210	Fly Tipping	Fly Tipping - to be taken through NRN and linked in with national work to find progmatic approach to this issue as it is becoming a more promanient issue	26.09.17	ACC Oliver		UPDATE 24.10.17 There is a meeting in November which someone from the NRCN is attending. We just need to find the best method of communication to ensure feedback from the meeting reaches this meeting. This is being taken forward nationally. UPDATE 28.11.17 - Been picked up nationally by NRCN.	Clsd	28.11.17
211	101	Abandonment rate for 999 calls and clarification on the routing of 999 calls.	26.09.17	ACC Oliver		UPDATE 24.10.17 This was picked up under item 7 on the agenda	Clsd	24.10.17

No.	Area	Issue/Action	Date Raised	Assigned To	Target Date	Update & Resolution	Status	Date Closed
212	Kirby Misperton	Collate and respond to questions received at the meeting on item 5. Answers to those questions to be published on website	24.10.17	T/ACC Cain		UPDATE 28.11.17 reponse published on website	Clsd	28.11.17
214	101	Include a slide in the 101 update pack around outlayers (item 7)	24.10.17	DCC Winward		UPDATE 28.11.17 pack updated to reflect this0	Clsd	28.11.17
215	Kirby Misperton	Include within the arrest figures any de-arrest information (item 5)	24.10.17	DCC Winward		UPDATE 09.11.17 Figures received and published on the website	Clsd	28.11.17
217	Engagement	To engage with the various Rescue Services across North Yorkshire, re-establish senior officer links	28.11.17	ACC Oliver		05.01.2018 update: PC Greg Davies is the new lead and links in with various Rescue Services. ACC Oliver and Supt Dave Hannan are due to attend a number of group meetings scheduled for 2018, as well as the 2018 Award Ceremony; the latter is likely to be held at NYP HQ, Alverton Court. 23.01.18 update: Application has gone into the community fund	Clsd	23.01.17
218	Kirby Misperton	For the Kirby Misperton Update to include de-arrest figures, backdated to September and month by month thereafter	28.11.17	ACC Oliver		12.01.2018 update: Information around Operation Kingfisher has been submitted for circulation with meeting papers. 23.01.18 update: Information within presentation received.	Clsd	23.01.17
213	Modern Slavery	Modern Slavery - to provide a report comparing how North Yorkshire Police performs against other forces, using relevant information the report released by HMIC on Modern Slavery.	24.10.17	T/ACC Cain		05.01.2018 update: T/ACC Cain advised that a report will be provided for consideration at the next Public Accountability Meeting, scheduled for 23rd January 2018. 23.01.18 update: Documents will be with Julia by EOW, this will be reviewed and then the appropriate information published on the website for the next meeting.	Clsd	23.01.18