



Public Accountability Meeting



| Action No | Date Issued | Owner | Action | Update | Closed |
|-----------|-------------|------------------|---|---|----------|
| 123 | 01.03.16 | Thomas Thorp | TT to provide a progress update to JM in relation to the Case Management Software. | UPDATE 28.02.17 – JN to provide an update on this meeting UPDATE 28.03.17 – JM has asked Richard Jones (Head of ICT) to review Case management software with as a case study. Procurement process ongoing. | 27.06.17 |
| 154 | 01.02.16 | Jenni Newberry | JN to work on getting an item on the agenda at the Health and Wellbeing Board as they have overarching scrutiny responsibility in drug treatment and alcohol treatment services. | UPDATE 28.02.17 – LWi to review the Health & Wellbeing minutes & papers from 8th March 2017, will update the Board. | 27.06.17 |
| 156 | 01.02.16 | Will Naylor | Timetable to be created which details the roll-out of the scheme | UPDATE 28.02.17 – DJ advised it would be appropriate to incorporate this into a | 27.06.17 |
| 167 | 23.08.16 | Lisa Winward | To look at the inclusion of outcome-based performance within the performance pack to assist in providing a context in some areas. | UPDATE 28.02.17 – WN and LWi advised Stephen Murray (Performance Manager) is gathering information in relation to Satisfaction surveys. Ideas on developing futures areas of business and collaborate all information into one place that will 'feed' into the Performance Pack. LW and ME discussed the future of Governance and Performance meeting would 'feed' into this process, focusing on organisational performance opposed to operational performance in operational meetings, giving a view to the health of the whole organisation and reporting to this meeting and filtering through. UPDATE 28.03.17 – WN/LWi/SM are developing the performance approach to reflect | 25.07.17 |
| 177 | 26.10.16 | Richard Anderson | Look at potential advertising campaign opportunities in relation to community messaging. | UPDATE 28.02.17 – WN and Louise Wood are working to invite companies to tender and obtain professional support to advertise the community messaging out to the community as best as possible. Had been delayed due to hitting 'teething problems' | 25.07.17 |
| 179 | 24.01.17 | Will Naylor | Meeting to be arranged for Mark Bates to discuss demand modelling with the PCC and Deputy PCC | UPDATE 28.02.17 – PC advised he is putting together a working group with Steve Thomas to look at the demand for an investigation of serious crime teams and further modelling. PC to advise further on Mark Bates return. | 27.06.17 |
| 182-187 | 28.02.17 | Lisa Winward | Headings shown on the pie chart on slide 9 (Monthly Incident Volume) are to be split into urban and rural and figures to be shown as such | Informaiton received and work in progress | 27.06.17 |
| 190-195 | 28.03.17 | Lisa Winward | The board would like to have sight of the Force Control Room Peer review from Police Service – Northern Ireland to gain an understanding of how the key findings will contribute to the Improvement/Action Plan. | Picked up by External Audit, draft report will be available in 10 working days. | 25.07.17 |
| 196-198 | 28.03.17 | Lisa Winward | Feedback is required on Op Tanus in regard to collaboration opportunities and 'feeling safe'. Rural Task Force (RTF) popularity/ knowledge needs to be highlighted. PC to | Informaiton received and work in progress | 27.06.17 |
| 199-201 | 25.04.17 | Will Naylor | In relation to savings made due to collaborative procurement, JM requested to see these figures. JP to provide estimates as discussed. | Informaiton received and work in progress | 27.06.17 |
| 202-206 | 23.05.17 | Richard Anderson | RA to send OPCC information on Secure by Design applications Integrated Offender Management (IOM) has changed and an update on how they are working since those changes were needed. In particular, information on the low-level sex offenders that they are now dealing with. These can be provided outside Corporate Performance. Connect Partnerships meeting & a paper is being prepared by Bill Scott. A request was made for the OPCC to be involved in this and receive a copy of the paper. | Informaiton received and work in progress | 27.06.17 |

