



Corporate Performance & Scrutiny Group

Part a) Operational Performance



Meeting: 27 June 17

Reporting Period: Apr-May 2017

NB: Statistics remain provisional and subject to change



EXECUTIVE SUMMARY

May 2017 Dashboard

Total Crime Recorded

Victim Based Crimes recorded

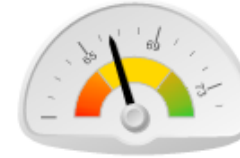
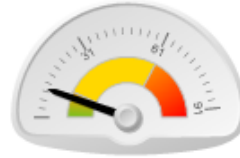
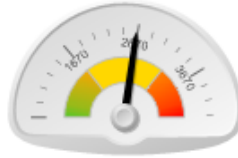
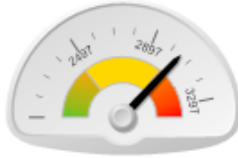
Anti-Social Behaviour Incidents Reported

Killed Seriously Injured Casualties

% Victims Satisfied

% public w ho believe NYP/Councils deal w ith Crime & ASB

% public w ho are Confident in NYP



2017/2018	6590	2017/2018	5939	2017/2018	5252	2017	117	2017	82.5%	2016	66.9%	2016	83.9%
v 16/17	8.5%	v 16/17	9.2%	v 16/17	2.1%	v 2016	-32.4%	v 2016	-1.3%	v 2015	-0.6%	v 2015	1.4%
v 15/16	8.2%	v 15/16	8.4%	v 15/16	2.3%	v 2015	-34.6%	v 2015	-2.1%	v 2014	-1.6%	v 2014	2.8%

Summarised commentary on current trends

Crime & ASB

- NYP has the lowest crime rates per 1000 population in England.
- NYP has seen some volume increases in damage & some theft offences particularly shop theft,
- NYP have two long standing crime trends of note – an increase in recording of “Other” (non rape) Sexual offences, and Violence without Injury.

Killed Seriously Injured (KSI) casualties

- Long term downward trend. Provisional figures for this calendar year show a reduction in casualties on the previous two years

Call Handling

- Performance continues to fluctuate on a monthly basis
- A peer review has recently been completed by Police Service Northern Ireland (PSNI) and NYP are looking to adopt the recommendations.

Satisfaction

- Satisfaction remains high with more than 8 in 10 victims satisfied with service.
- Data from the new survey of Victims of Domestic Violence is positive

Public Confidence

- For public confidence measures NYP performs well compared to similar forces and national averages.
- Public confidence data has not been made available nationally due to purdah. It is expected an update will be available next month.

CRIME VOLUME CHANGE v PREVIOUS YEARS

RECORDED CRIME STATISTICS		2015/16	2016/17	2017/18	Diff 17/18 v 16/17		Diff 17/18 v 15/16		Trend
Victim Based	Arson & Criminal Damage	989	937	1059	122	13.0%	70	7.1%	
	Burglary	713	551	553	2	0.4%	-160	-22.4%	
	Robbery	21	19	31	12	63.2%	10	47.6%	
	Sexual Offences: Other	141	162	167	5	3.1%	26	18.4%	
	Sexual Offences: Rape	57	62	88	26	41.9%	31	54.4%	
	Theft: All Other Theft	818	739	781	42	5.7%	-37	-4.5%	
	Theft: Bicycle Theft	211	266	179	-87	-32.7%	-32	-15.2%	
	Theft: Shoplifting	701	692	832	140	20.2%	131	18.7%	
	Theft: Theft From Person	70	62	62	0	0.0%	-8	-11.4%	
	Vehicle Offences	393	396	405	9	2.3%	12	3.1%	
	Violence: Violence With Injury	763	762	833	71	9.3%	70	9.2%	
	Violence: Violence Without Injury	602	790	949	159	20.1%	347	57.6%	
	Total	5479	5438	5939	501	9.2%	460	8.4%	
Crimes Against Society	Drugs: Possession Of Drugs	252	239	175	-64	-26.8%	-77	-30.6%	
	Drugs: Trafficking Of Drugs	44	50	38	-12	-24.0%	-6	-13.6%	
	Misc Crimes Against Society	70	117	153	36	30.8%	83	118.6%	
	Possession Of Weapons	25	26	29	3	11.5%	4	16.0%	
	Public Order Offences	221	204	256	52	25.5%	35	15.8%	
	Total	612	636	651	15	2.4%	39	6.4%	
Total	6091	6074	6590	516	8.5%	499	8.2%		

Victim Based Crime

- The increases around property crime are not statistically significant and largely caused by comparisons against low volumes in April 2016
- The two long standing crime trends of note – an increase in recording of “Other” (non rape) Sexual offences, and Violence without Injury.
- The trends are reflected nationally
- These have been reported on and discussed in previous meetings. The rises should not be seen as a negative but rather victims have confidence to come forward.

ANTI SOCIAL BEHAVIOUR, PUBLIC SAFETY & WELFARE AND CASUALTIES FROM ROAD TRAFFIC COLLISIONS THAT ARE KILLED & SERIOUSLY INJURED

NON CRIME STATISTICS		2015/16	2016/17	2017/18	Diff 17/18 v 16/17		Diff 17/18 v 15/16		Trend
ASB	Total	5134	5142	5252	110	2.1%	118	2.3%	
PSW	Total	12626	13121	13828	707	5.4%	1202	9.5%	

KSI		2015	2016	2017	Diff 2017 v 2016		Diff 2017 v 2015		Trend
Of Which	KSI Casualties	179	173	117	-56	-32.4%	-62	-34.6%	
	KSI Casualties Cyclists	32	24	10	-14	-58.3%	-22	-68.8%	
	KSI Casualties Motorcyclists	28	30	11	-19	-63.3%	-17	-60.7%	

Anti-Social Behaviour

- Is in line with last year

Public Safety & Welfare

- Long term trend is upwards this is linked to the recording of Safeguarding and Info sharing data as a PSW incident .

Killed & Seriously Injured (KSI)

- Please note these are provisional data for the period 1st January to 31st May 2017
- Long term the trend in KSIs is down. **No emerging issues of note**

NYP'S TACTICAL RESPONSE

	Property Crime (theft & damage)	Crimes against the Person
Cra Hmb Rich Hgt	<ul style="list-style-type: none"> • Op HAVEN – Focus on the Southern borders of Harrogate & Craven • Op HAWK – Ongoing proactivity across Harrogate regarding thefts from quarries, quad bike thefts & burglary other. They have also been patrolling rural areas with regard to livestock theft, especially Richmond and Thirsk and in the vicinity of the A1 corridor around plant theft. • Op FEROX & CHECKPOINT – rural crime in Hamb/Rich. Days of action & integrated activity between NYP, Cleveland, Durham, Northumbria, Cumbria & Lancs regarding cross-border criminality. Local Officers also carry out proactive work in relation to these ops throughout the year. • Proactive fund bid for dedicated, double crewed support to rural watch schemes across Hamb/Rich over 6 months. Bolstered by Specials. 	<ul style="list-style-type: none"> • Op Client – Drugs supply to vulnerable persons. Community Safety PARTNERSHIP Hub working with schools on project with passive drugs dogs into schools. • Op Cyclone – potential CSE/drugs
Scar Rye	<ul style="list-style-type: none"> • Op SHUDDER . Targets x border criminality for burglary & theft in rural areas. Support from specialist units. Tactics include proactive stop checks • Op HAWK – regular deployments. Op AMBIENCE in Castle & North Bay. Multi agency op targeting areas of town where vulnerable children & adults have been identified & supported. Homeless people located & supported, street drinking addressed & drug dealing identified & subsequently targeted by police. Operation YAHOO - problem solving plan to focus upon locations within the Scarborough Command that are known for "street dealing" drug related activity. This involves the deployment of a passive drugs dog. 	<ul style="list-style-type: none"> • Op VARIETY an operation targeting OCG's from metropolitan areas who are supplying drugs. This has led to disputes between these groups with a rise in violent incidents.
Yor Sel	<ul style="list-style-type: none"> • OP LANCELOT – York races - reassurance and support. OP JOYPAD - commenced 5th June, proactive op targeting insecure premises & providing crime prevention advice & reassurance patrols. • Op HAWK– continued engagement to promote the CMS, Dot Peen and crime prevention. Bids submitted for additional resources to manage crime spikes. ANPR requests submitted where appropriate and use of Rural Watch volunteers to support patrols. Op XAVIER – use of mosaic data to engage with hard to reach eastern European communities to promote CMS sign up rates and reduce isolation from the police. Engagement has been conducted but low sign up rates. Further engagement being planned including through employers, partners and social media. OP CORDIAL –July 2017, this is a burglary initiative focussing on providing a better after care for victims of burglary and provide property marking, security advice, community messaging advice etc . 	<ul style="list-style-type: none"> • Op ERASE Multi agency meeting held and actions agreed for the year (action days, Dry Trains, rail revenue team deployed, Media plans, licensee's code of conduct refresh, urination van & prosecutions). Good news press articles to be published shortly as all agencies agree less ASB issues reported in city centre. OP SAFARI the first multi-agency meeting has taken place. Many tactics were agreed with all partners contributing. Plans are being put in place for events over the summer period under the headline “Less drinking more thinking” Multi agency action day a display planned for 080717. City NPT currently looking at a rise in Violence figures and what preventative measures can be deployed with partners. OP TANSU - local NPT are utilising data from MOSAIC to undertake proactive multi agency crime prevention & reassurance patrols. The op will target areas where there is either a real fear of crime or a crime trend.

NYP'S TACTICAL RESPONSE

Rural Crime Task Force (RTF)

- **Pursue** – Op Countryside developed in Scarborough / Ryedale command to proactively tackle cross border crime issues. Two groups of criminals involved in rural crime undergoing intelligence collection plans and scoring to try and adopt as OCG's – Op Crackdown and Op Construct refer. Op Sidekick relates to the intelligence led deployment of tracked assets across the force in conjunction with neighbouring forces and other agencies. Project ongoing to develop use of ANPR in rural locations. Significant wildlife prosecutions ongoing in respect of Raptor persecution and fox hunting, several of which are due in court over the coming months.
- **Prevent** – Visits and letters to those involved in suspect incidents, and those suspected of committing wildlife crime offences, such as poaching. Community reassurance work with partner agencies, including Volunteers from North York Moors, Yorkshire Dales and Angling Trust utilised for prevention message. CBO training provided for all staff to look at applying these measures for wildlife crime, in particular.
- **Protect** - Op Woollen continues, offering proactive prevention advice, CMS sign up, and preventative marking to North Yorkshire's 9000 farms,. This will soon be expanded to include rural businesses. Follow up visits to victims of crime, and those in surrounding area with view to prevent. Rural Watch patrols have continued throughout period, supported by RTF and NPT officers. Pilot ongoing with five other forces to work on livestock worrying prevention, and potential legislative improvements. Targeted recruitment drive for CMS in future months looking at mapping our gaps in rural areas.
- **Prepare** - Summer show programme planned out for coming months, following the initial appearance at Tractor Fest at Newby Hall on 11th June, where the tractor was named. Officers have continued to attend auction marts, machinery sales, livery yards, etc. to engage with the public. Links made with Op Spartan, specifically looking at horses using the road, and riders' responsibilities. Continued social media presence on Facebook and Twitter, with messages regularly achieving 5,000+ views. Various partners have been identified who can assist with addressing wellbeing of rural communities, and literature produced to be distributed with Op Woollen roll out. Recruitment campaign for Special Constables ongoing.

NYP'S TACTICAL RESPONSE

Operation Hawk

- Op Hawk is an NYP initiative to tackle travelling criminality and rural crime with the emphasis on the patrolling of our borders and targeting of vehicles and persons involved in criminal activities. In May the RCT have arrested 9 offenders recovered 5 stolen vehicles and seized 3 vehicles, the team has seized property to the value of £94660 (Inc. Drugs, cash and stolen vehicles). The NARCT have arrested offenders, recovered stolen vehicles and seized vehicles. The teams have seized property including Cash, Drugs and vehicles note:
 - The NARCT respond to a report of a female in distress in a vehicle being driven by an aggressive male. The vehicle is located and stopped. Information received that the male driver is dealing drugs and a search is carried out were £7000 cash was found. The male is arrested for suspicion of money laundering. The arrested male is suspected of being a drug runner linked to OCG's.
 - The NARCT stop and vehicle is searched connected to in possession of a large amount of drugs. Once stopped the driver gives up a small amount of cocaine and he is arrested. A further search of the vehicle is carried out resulting in a tennis ball size of white powder being found.
 - The RCT stop a vehicle linked to drug dealing after it had done a quick turnaround from Halifax. A section 23 MDA search was carried out and £9,000 in cash was found and seized, the male was arrested for possessing criminal property.
- While not committed with their primary roles RPG/FSU/Dogs/RTF/NST deploy onto Op Hawk as well as supporting local policing, of note:
 - A vehicle was sighted on the A63 Selby by pass which had markers for used in crime in the Richmond area. Pre-emptive tactics were used and the vehicle stopped without incident. The driver was arrested for suspicion of theft.
 - FSU and Dog Officers attend a address in Harrogate under a firearms authority to effect an arrest of a violent male who was known nationally as being wanted for serious offences and absconding from custody.
 - RPG respond to a report that a vehicle was seen on the A64 corridor having been seen to change their number plates. The vehicle was located by RPG and RCT officers, the 2 occupants within the vehicle were arrested as false number plates were found along with a stolen generator. Initially it was reported that there were 4 occupants in the vehicle, after enquiries were carried out it was believed that the 2 arrested persons may be victims of Human Trafficking and safe guarding measures were put in place.
 - After a request from Cleveland OCU, RPG stop a vehicle using pre-emptive tactics on the A1. A search was conducted and a significant quantity of Cannabis was located. The driver and passenger in the vehicle arrested for PWITS Class B.
 - NST attend numerous addresses in relation to locating a wanted male utilising uniform and plain clothes officers. After a sighting near Bondgate, Ripon the male made off on foot, a containment was implemented and the male was subsequently found.

Operation Checkpoint

- Op Checkpoint is a Multi Force Operation whereby local officers along with Farm watch and NYP officers from all the Proactive teams carry out cross border patrols along NYP's Northern Border. There has been a further Op Checkpoint carried out on the 18th May involving 39 watch volunteers supporting 25 NYP officers from Local policing, NST, RPG and Dogs. This resulted in 85 PNC vehicle checks, 12 person checks and 26 vehicles stopped. 4 x PACE drug searches carried out, 4 x FPN's issued, 1 x VDRS and 1 x CLE 2/6.

Other Operations

- **Op Craven**, Multi-Agency Op – carried out with DVSA resulting in 1 x mobile phone TOR, 1 x Seal belt, 2 x immediate prohibitions, 1 x delayed prohibition, 1 x no insurance, 1 x advisory notice.
- **Op Gala** – RPG conduct an cross border operation utilising ANPR were several vehicles were stopped and seized for tax and no insurance.

NOTABLE INVESTIGATIONS

- **Op Corkscrew** Scarborough. Murder investigation. 27/12/16. Two charged and currently on remand awaiting trial.
- **Op Clue** York. Murder investigation. 15 year old female charged and currently remanded.
- **Op Essence** Claudia LAWRENCE
- **Op Woodcutter** Attempt murder investigation. York. 4 persons charged with conspiracy to murder. The defendant died mid trial while on remand
- **Gross negligence manslaughter investigation.** Craven area. Male Sentenced to 49 months in total for cannabis cultivation, possession of indecent images and the wilful neglect.
- **Op Curve** fatal agricultural incident at Tadcaster. Investigation jointly with HSE.
- **Op Conifer.** Murder investigation. York. 06/03/17. 19 year old male charged with murder and currently on remand.
- **Op Concise.** Murder investigation commencing 13/04/17 at Catterick. 51 year old male charged and currently remanded in custody.

VICTIM BASED CRIME BY DISTRICT v PREVIOUS YEARS

NO OF CRIMES	2017/18	
HAMBLETON	455	
CHANGE 17/18 v 16/17	15	3.4%
CHANGE 17/18 v 15/16	48	11.8%

NO OF CRIMES	2017/18	
RICHMONDSHIRE	234	
CHANGE 17/18 v 16/17	4	1.7%
CHANGE 17/18 v 15/16	18	8.3%

NO OF CRIMES	2017/18	
RYEDALE	221	
CHANGE 17/18 v 16/17	-20	-8.3%
CHANGE 17/18 v 15/16	20	10.0%

NO OF CRIMES	2017/18	
HARROGATE	1081	
CHANGE 17/18 v 16/17	142	15.1%
CHANGE 17/18 v 15/16	174	19.2%

NO OF CRIMES	2017/18	
SCARBOROUGH	1118	
CHANGE 17/18 v 16/17	52	4.9%
CHANGE 17/18 v 15/16	43	4.0%

NO OF CRIMES	2017/18	
CRAVEN	273	
CHANGE 17/18 v 16/17	8	3.0%
CHANGE 17/18 v 15/16	-41	-13.1%

NO OF CRIMES	2017/18	
YORK	1883	
CHANGE 17/18 v 16/17	108	6.1%
CHANGE 17/18 v 15/16	80	4.4%

Localised exceptions of note :

- **Shop theft** – small rises in York, Harrogate & Scarborough – Tends to be a mix of convenience and larger supermarket/department stores. With foodstuffs and alcohol being taken
- **Criminal Damage** – small increases forcewide. No specific patterns. In the main a look at the MO data shows much of the crime is reported to NYP whereby “unknown” offenders have cause damage before “making off unseen/unheard”.

NO OF CRIMES	2017/18	
SELBY	657	
CHANGE 17/18 v 16/17	183	38.6%
CHANGE 17/18 v 15/16	111	20.3%

The above is a presentation of year on year statistics. For latest local data displayed on a map for your area go to www.police.uk and enter your postcode

ASB BY DISTRICT v PREVIOUS YEARS

NO OF ASB	2017/18	
HAMBLETON	377	
CHANGE 17/18 v 16/17	-64	-14.5%
CHANGE 17/18 v 15/16	-10	-2.6%

NO OF ASB	2017/18	
RYEDALE	211	
CHANGE 17/18 v 16/17	18	9.3%
CHANGE 17/18 v 15/16	20	10.5%

NO OF ASB	2017/18	
SCARBOROUGH	1119	
CHANGE 17/18 v 16/17	35	3.2%
CHANGE 17/18 v 15/16	-4	-0.4%

NO OF ASB	2017/18	
HARROGATE	992	
CHANGE 17/18 v 16/17	106	12.0%
CHANGE 17/18 v 15/16	188	23.4%

NO OF ASB	2017/18	
YORK	1491	
CHANGE 17/18 v 16/17	-109	-6.8%
CHANGE 17/18 v 15/16	-149	-9.1%

NO OF ASB	2017/18	
RICHMONDSHIRE	251	
CHANGE 17/18 v 16/17	50	24.9%
CHANGE 17/18 v 15/16	-5	-2.0%



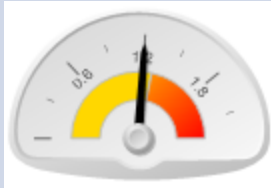

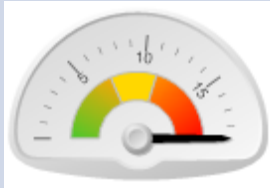
NO OF ASB	2017/18	
CRAVEN	217	
CHANGE 17/18 v 16/17	-13	-5.7%
CHANGE 17/18 v 15/16	45	26.2%

NO OF ASB	2017/18	
SELBY	556	
CHANGE 17/18 v 16/17	82	17.3%
CHANGE 17/18 v 15/16	13	2.4%

• **Op Conjure**- Multi agency response to ASB and damage in Jenny fields, Harrogate

• **OP CONFISCATE** – York North (outer) ASB involving mopeds, this is a repeat of an issue that occurred at the start of 2017, therefore the operation has been resurrected and additional support has been requested.

FORCE CONTROL ROOM

999 EMERGENCY CALLS			NON EMERGENCY CALLS	
Avg Ans Speed	% Ans in 10sec	% to 2nd Line	Avg Ans Speed	% Abandoned
13 Sec	67.06%	1.2%	137 Sec	18.8%
				
Trend Fluctuating	Trend Fluctuating	Trend Stable	Trend Fluctuating National Avg 16/17 tbc	Trend Fluctuating National Avg 16/17 tbc

Background:

- Current FCR performance indicators have been outside normal range since July 2016.
- NYP has seen an increase in demand into the FCR
- A more in-depth update on FCR performance was presented to this meeting in February, the below is an updated position:

May update:

- Performance continues to fluctuate each month. A higher volume of calls has pushed up answer rates from April levels.
- A peer review has recently been completed by Police Service Northern Ireland (PSNI) and NYP are looking to adopt the recommendations.

In context:

- NYP remains one of the best performing forces for 999s according to BT Performance remains on a par with the 10 second measurement, with very few calls being transferred to the secondary line.
- Nationally forces are reporting increases in demand and longer wait times.
- Nationally there has been a 13% increase in 999 demand across all emergency services

GLOSSARY

Reading the performance data

- The numbers shows performance against the previous year
- The dashboard graphic for operational crime, ASB and KSI data is an assessment of the latest month against a normal month based on the 2016/17 reporting period. The position of the needle describes the month results relative to a linear average. This allows for factors such as seasonal trends or the impact of single one off events to be explained. As the desired direction of travel can be up or down (e.g. increasing crime is negative but an increasing resolution % positive) the graphics alternate the red/green colouring accordingly.

Glossary

- ASB = Anti-Social Behaviour
- CMS = Community Messaging System
- Crimes Against Society = These are crimes which do not have a “named victim” i.e.. the offence is against The Crown. These are usually (but not always) are as the direct result of police intervention/proactivity e.g a drugs operation. In North Yorkshire & City of York approx 10% of crimes are “Against Society” therefore it is important to make the clear distinction from Victim Based Crime.
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- I Grade = priority assigned by control room for an incident requiring ImmEDIATE police response
- KSI = A casualty Killed or Seriously Injured as a result of a Road Traffic Collision on a public road
- MCU = Major Crime Unit
- MO = Modus Operandi
- NPS = New PsychoaSive Substances is the official term for Legal Highs
- NTE = Night Time Economy
- NRCT = Northern Roads Crime Team – Roads Policing with some firearms capability
- NST = Neighbourhood Support Team – a specialist unit which is deployed around the force through tactical bidding process
- OPL = Over Prescribed Limit typically the term used to describe failing a breath test
- P&CP = Police & Crime Plan document setting out the Police & Crime Commissioner’s priorities
- PCC = Police & Crime Commissioner
- PCSO = Police Community Support Officer
- PSG = Performance Steering Group is an internal meeting chaired by a Chief Officer monitoring statistics & trends
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- RPG = Roads Policing Team
- Sanction Detection = A historical method of looking at how crimes were resolved. A sanction detection includes where an offender is Charged, Cautioned, given a Penalty Notices for Disorder or Cannabis Warning or Fixed Penalty Notices, and where an offender has crimes Taken Into Consideration (TIC - see below).
- TIC = Taken Into Consideration is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.
- TTCG = Tactical Tasking & Co-ordination Group is an internal meeting which directs resources to tackle specific problems