



**North Yorkshire Police / PCC for North Yorkshire
Record of Meeting**



Meeting: Corporate Performance Delivery and Scrutiny Board
Date and Time: Tuesday 28th June 2016 at 13:30hrs
Location: City of York Council, West Offices, Station Rise, York, YO1 6GA
Chair: Tim Madgwick / Simon Dennis

1. Attendees:

Name	Role
Tim Madgwick (TM)	Acting Chief Constable
Simon Dennis	Acting Chief Executive and Monitoring Officer
Paul Kennedy (PK)	Acting Deputy Chief Constable
Lisa Winward	Assistant Chief Constable
Amanda Oliver (AO)	Acting Assistant Chief Constable
Jane Palmer (JP)	Chief Constable's Chief Finance Officer
Maria Earles (ME)	T/Head of Organisation and Development
Leanne McConnell (LM)	Head of Criminal Justice
Will Naylor (WN)	Chief of Staff OPCC
Yvonne Taylor (YT)	Staff Officer to Acting Chief Constable
Mike Stubbs	Chair of North Yorkshire Police Federation

Apologies:

Name	Role
Dave Jones (DJ)	Chief Constable
Julia Mulligan (JM)	Police and Crime Commissioner
Joanna Carter (JC)	Chief Executive Officer
Michael Porter (MP)	Chief Finance Officer

Items and decisions:

No	Discussion	Outcome / Decision
2.	The minutes of the previous meeting dated 26 th April 2016 were approved as a true and accurate record of events. The action log was discussed and updates were provided.	For information

<p>3.</p>	<p>Corporate Performance Delivery and Scrutiny Board Forward Planner</p> <p>The planner was noted by the Board and a discussion took place around the future items.</p>	<p>For information</p>
<p>4.</p>	<p>Questions from the public</p> <p>Question received from member of the public is outlined below and the answer provided will be available on the OPCC website.</p> <p>Question 1 – Mr Wilby – Data/Information breaches.</p>	
<p>5.</p>	<p>Thematic –Priority 2: Cut Crime & Anti-Social Behaviour (including Performance / Outcomes Updates</p> <p>A presentation was provided by Acting Chief Constable Lisa Winward and this was included in the agenda for the meeting. An outline of the performance figures were also provided.</p> <p>Acting Chief Constable Tim Madgwick informed the board that since the EU Referendum, there has been a 57% increase in Hate Crime nationally which is unacceptable. Early indicators show that currently there does not appear to be any increase within North Yorkshire, however, work will continue with established communities and any indication of Hate Crime will be investigated thoroughly.</p>	<p>For information</p>
<p>6.</p>	<p>Policing the Roads update (including updates on the Road Crime Teams and ANPR Function)</p> <p>A presentation was provided by Acting Chief Constable Tim Madgwick, Acting Deputy Chief Constable Paul Kennedy, Leanne McConnell and Sergeant Yvonne Taylor and this was included in the agenda for the meeting.</p>	<p>For information</p>
<p>7.</p>	<p>Inspection Activity Review including updates on recommendations</p> <p>An outline of the inspection activity including updates on recommendations was attached to the agenda. The contents were noted by the Board.</p>	<p>For Information</p>
<p>8.</p>	<p>Twitter Questions None</p>	<p>For information</p>
<p>9.</p>	<p>Any other business</p> <p>The Board discussed the recent concern raised by the Police and Crime Panel in relation to the 101 system and the suitability of the voice recognition and associated features for those individuals who have impairments. The Board were reassured that there was currently a review plan which was looking at all the issues with the system</p>	

	and it is hoped that any difficulties will be resolved. It was further noted that Jane Larkin, Force Control Room Manager, is on the national call taking forum and as a result, can utilise both her national and local knowledge to resolve any problems.	
10.	Date of Next Meeting: Tuesday 26 th July 2016 at 13:30 in Thornton Meeting Room, West Offices, York.	

Actions Agreed:

No.	Action / Update	Owner	Date Issued	Date Closed
116	<p>PEOPLE OUTCOMES - PK and JN to develop a Terms of Reference commence a piece of work to track individuals through their journey to ensure the effectiveness of THRIVE throughout the whole process.</p> <p>01.03.16 – JN confirmed that a meeting took place and a draft Terms of Reference has now been drafted ready for PK to approve. It was confirmed that an update will be given at the March meeting.</p> <p>22.03.16 – PK and JN advised that the draft had been shared with the Force Control Room to ensure it is fit for purpose. Agreed to link in with AO.</p> <p>26.04.16 - JN advised that herself, Wendy Green and Leanne McConnell had had a meeting with CI Bowles and further meetings were scheduled. Work is ongoing in this area which will include looking at the victim’s journey. It was agreed that the draft ToR would be shared with the Commissioner.</p> <p>28.06.16 – PK advised that work on THRIVE has been expanded beyond the FCR into a wider development piece across the organisation. TM stated that the HMIC have noted the work completed so far in this area and are looking forward to seeing the development work.</p>	Paul Kennedy/ Jenni Newberry	26.01.16	
120	<p>THEMATIC – PRIORITY 7 PARTNERSHIPS AND COMMISSIONING</p> <p>JM to link in with the chair of the APCC standing group in relation to the work of Care Concordat’s nationally.</p> <p>22.03.16 – JM stated that a discussion had taken place with the chair and we were awaiting further information from them.</p> <p>28.06.16 – WN advised that the APCC are reviewing the way they are grouping the thematic issues and that there has been some changes in PCCs all of which is likely to have impacted on their ability to respond. TM advised there is currently a consultation in relation to the Mental Health Gold Concordat for an election of a chair which needs to be responded to by 7th July. Insp Bill Scott is</p>	OPCC	01.03.16	

<p>121</p>	<p>going to respond.</p> <p>JN to look at the needs in relation to specific ICT requirements to ensure the right systems are used within the FCR to enable compatibility with other systems.</p> <p>22.03.16 – JN provided an update. Work continues in this area. Niche vetting will be completed in April.</p> <p>26.04.16 - JN advised that three staff are currently going through vetting with the view that they will commence their roles in May. Training has also been organised.</p>	<p>Jenni Newberry</p>		
<p>122</p>	<p>JM to raise the issues around the invitation to tender process as the NCRN in relation to the number of available companies to provide their quote within the area.</p> <p>22.03.16 – Quote for the NCRN research has gone out. There is currently an evaluation of the resources.</p> <p>26.04.16 - JM advised that a telephone meeting has been arranged with the Secretariat of the NCRN.</p> <p>28.06.16 – WN advised that NCRN has received a report from Plymouth University about the cost of rural policing which may assist in the work being completed in North Yorkshire.</p>	<p>OPCC</p>		
<p>123</p>	<p>TM to provide an progress updates to JM in relation to the Case Management Software.</p> <p>22.03.16 – TM stated that a timetable has been created to assist in this area. JN advised that a recommendation would be provided to TM by 11th April 2016 and a decision can be made from there.</p> <p>26.04.16 - TM advised that we are currently awaiting a national decision which will assist in making the decision locally. TM provided reassurance that any decision made would take into account the needs of the victims as well as the need to run a secure system.</p> <p>28.06.16 – TM advised that we are still waiting for a national decision in relation to the software issues. Until this is received a further update cannot be provided.</p>	<p>Tim Madgwick</p>		
<p>124</p>	<p>PERFORMANCE – JM to look at the issue around the perception of Rural Communities as part of the work with the NRCN and see if there can be an analysis of the sub data set for North Yorkshire</p>	<p>OPCC</p>	<p>01.03.16</p>	

	<p>22.03.16 – JM advised this work still needed to take place. It was agreed that the force would provide assistance in relation to the analysis.</p> <p>26.04.16 - AO advised that the data had been received and initial analysis had taken place by the performance team. The Rural Crime Analyst will be the individual who will undertake this work in more detail, however, they are currently going through vetting so have not started their role yet.</p> <p>28.06.16 – AO advised that the analyst is in post, is currently receiving training and has started on this piece of work and wider.</p>			
133	<p><u>Thematic - Quarterly Outcomes Review - Organisation Outcomes</u></p> <p><u>Infrastructure that is stable and sustainable:</u></p> <p>Continue to work with the Police ICT Company and other interested parties to determine a solution in relation to PSNP (Public Services Network in Policing) so that external video conference/streaming of meetings can become a reality within force.</p> <p>20.05.16 Investigation ongoing with the Home Office. To check with HD.</p> <p>28.06.16 – PK advised that there has been significant engagement with the Police ICT Company to assist in relation to resilience within the ICT department. This work will be looking at how we can bring in additional resources to meet the demand.</p>	TM		22.03.16
135	<p><u>Effective commissioned and partner services</u></p> <p>JN to link in with PACE (Parents against Child Sexual Exploitation) to see what support they can provide within North Yorkshire.</p>	JN		
136	<p>PK to provide an update to JM in relation to Vulnerable Assessment Teams (VAT) and the incorporation of Health in city of York.</p> <p>28.06.16 – PK advised that there are no concerns of recent in relation to how the VAT is working and that LW is currently monitoring.</p>	PK		
137	<p>JN to update JM in relation to third sector provision for vulnerable people so it can be ensured there are no gaps in the service.</p>	JN		
138	<p><u>Performance</u></p> <p>A breakdown to be compiled to help understand the data more fully, especially in relation to the impact of cross border crime.</p> <p>01.06.16 - PK has advised that about 30% of offenders (i.e. those we have caught) for burglaries, thefts and robberies recorded across the last 2 years have an address outside of NY. This can be</p>	PK	22.03.16	

139	<p>split down further by saying in 2014/15 it was 31% and in 2015/16 it was 29%.</p> <p>The Rural Task Force to engage with members of the public, particularly farmers, so demand can be understood in these areas.</p>	Rural Task Force		
142	<p><u>Thematic – Priority 1: Protecting Vulnerable People</u></p> <p>Look into the impact of the Civil Orders on the legal team to help understand the demand and any need for additional resources. 28.06.16 – TM advised that we have some statistics and that Jane Wintermeyer will come to the next meeting to talk through, discuss the impact and how we respond.</p>	TM	26.04.16	
143	<p>The Commissioner to receive a more detailed briefing on the Time to Project – MESMAC & BASIS Yorkshire.</p>	JN		
144	<p>Regional Sexual Assault Referral Centre forensic difficulties – JN to continue to work with regional procurement and go through the contract management process and report back findings to this Board</p>	JN		
145	<p>FCR Triage – Look at the demand outside the core hours of service in conjunction with the York Together work.</p>	JN		
146	<p><u>Performance</u></p> <p>Op Parakeet (Harrogate Street drinking) – AO to link in with CI John Wilkinson to determine the current position.</p>	AO	26.04.16	